



City Manager's Report

January 21, 2025

- The Fire Department is conducting a smoke alarm blitz in Ledgestone. This is to assist in checking smoke detectors.
- Registration for Spring Sports closes February 1st which is also Dick Sporting Goods day where participants can receive 20% their purchase.
- The Police Dept. is hosting the Polar Plunge event February 1st at the Beach & Swim Center. To sign up to plunge or donate please visit our website or contact Sgt. Maggie Bowers at the Tega Cay Police Department.
- We are expecting to hold two Public Hearings at the February 18th Council meeting with the Planning Commission regarding the Amendment to the Zoning Code for the Marina Overlay District as well as amending the PDD phasing plan for Main Street.
- Committees, Commissions and Boards applications are open now until February 29th as terms are expiring end of March. Those who are interested in serving can apply on our website or by visiting matchboard.tech and searching for Tega Cay.
- As part of the City's Comprehensive Plan update our consultant has developed an interactive survey for citizens to give feedback about their vision and priorities for Tega Cay which should be available by the end of the month. We will post to our website, newflash, and social media.
- Lastly, Beach & Swim Center registration is now open.

The remainder of this report is a summary of all City Department annual reports.



City Manager's Report

January 21, 2025

Golf

- In the Fiscal Year 2023-2024, 47,402 rounds were played totaling \$3,144,917 in revenue. While a record revenue high was noted, a record operating expense was seen totaling \$1,661,175. Golf was able to transfer \$1,057,866 to reserves following loan and bond payments.
- Projects were completed to include:
 - Improvements to the golf course and clubhouse at \$167,500
 - Addition or replacement of golf course maintenance equipment at \$149,90
 - Maintenance building, cart staging, tennis court repairs, signage, and repair of sink holes at \$227,995
 - New EZGO cart fleet acquired at \$745,136 as a loan
- Currently there is a waiting list for memberships as we are the best in class in the market!

Development Services

(full report)

- Permitting:
 - In the Fiscal Year 2023-2024 the department issued a total of 1201 permits
 - 571 Zoning permits and 630 Construction permits
 - New Developments (Ongoing or Completed):
 - Windell Woods 102 homes have received permits out of 138
 - River Falls 25 homes have received permits out of 136
 - Close/Adkins Property (Formerly known as Lakewood) is in the process of plan review
 - Windhaven's residential portion has been completed. A 10,000 sq ft commercial building has been permitting and is under construction at Wildwood Terrace Trail & Windhaven Ln.



City Manager's Report

January 21, 2025

Development Services:

- Planning & Zoning
 - The Planning Commission has conducted an extensive review and made amendments to the Marina Overlay District after receiving over 1,000 responses to their survey. These proposed amendments will be brought to Council following a Public Hearing in 2025.
 - At November's election, voters approved the Pennies for Progress 5 project which includes intersection improvements to Dam Rd. and Gardendale Rd. along with resurfacing along portions of Dam Rd. and Stonecrest Blvd.
 - The Mobile Food Vending portion of Ordinance 77 (Section 19-167) was updated to provide more flexibility to our vendors and residents.
 - The Board of Zoning Appeals heard no cases.
- Business Licenses
 - 170 new business licenses were issued
 - 705 businesses renewed their license
 - Evolve is currently working on a business licensing module to be implemented in the coming months.

Public Works/Storm water

([full report](#)).

- Yard Waste Recycling Collection Data:
 - 887 tons of yard debris was converted into 268 tons of mulch
 - 4,296 piles of yard debris
 - 3,636 bags of yard debris
- Leaf Collection Data:
 - Approximately 21,506 cubic yards collected which is approximately 860 truck loads



City Manager's Report

Public Works/Storm water January 21, 2025

- Street Repair Projects Completed:
 - 525 Ft of roadway was repaired on Windward
 - 15 potholes were repaired
 - 58 street signs were replaced
 - Cebu Court's street subgrade project was completed.

- Stormwater Projects Completed:
 - Inlet and piping on the #6 Cove Fairway was replaced
 - 2 Stormwater inlets on Molokai Drive were improved
 - Inlet and piping at the City's maintenance shop were replaced in preparation for the new structure.

- Additional Projects Completed:
 - Installation of Rapid Flashing Beacons on Tega Cay Drive and New Gray Rock Road
 - Intersection Improvements at White Bluff were completed
 - 73 trees were removed and 197 street based trees were pruned

- Fleet Maintenance
 - Completed 285 service requests
 - Completed 137 service requests to equipment

Police Department

(full report)

- Notable Highlights and Accomplishments
 - The South Carolina Training Officer's Association (SCTOA) renamed the "Training Officer of the Year" award to the "Lauren Galloway" award as a thank you for her dedicated service to the SCTOA and in recognition of the impact she made to Tega Cay.
 - The Tega Cay Police Department was awarded "Agency of the Year" for a department consisting of 11-25 officers.
 - Sgt. Bowling was recognized as Officer of the Year for a department within the 11-25 personnel range by SC Dept. of Public Safety for his dedication in DUI enforcement. Sgt. Bowling also completed the FBI LEEDA training Trilogy this year.



City Manager's Report

January 21, 2025

Police Department

- Community Engagement
 - Participated in over 50 events and hosted 35 of those within the community including:
 - Polar Plunge for Special Olympics
 - High Five Fridays (at schools)
 - Summer Break Scavenger Hunt
 - Lawbrary Times (at schools)
 - National Night Out
 - Holiday with Heroes
 - Camp Cadet.

- Training Data:
 - In-service training hours: 3,347
 - Academy training hours: 2,309
 - Total hours: 5,656 (increased by over 100% since 2023)

- Calls for Service (CFS), Traffic Stops & Property Check Data:
 - In 2024 a total of 25,188
 - 4,737 Calls for Service (19%)
 - 5,302 Traffic Stops (21%)
 - 15,149 Property Checks (60%)
 - Violent Crimes:
 - 4 (Decrease from 6 in 2023 and 8 in 2022)
 - In comparison to State of South Carolina Tega Cay's rate is 0.2% while the state is 5.5%
 - Property Crimes:
 - 45 (Decrease from 128 in 2023 and 142 in 2022)
 - In comparison to State of South Carolina Tega Cay's rate is 3.2% while the state is 23.9%
 - Arrest Data:
 - 286 (Decrease from 295 in 2023 and 362 in 2022)
 - 45% of arrests being out of state persons, 41% being non-residents in state, 10% being residents and 4% unknown



City Manager's Report

January 21, 2025

Police Department

- Traffic Collision Data:
 - Total Accidents: 196
 - 126 were issued reports
 - 70 received no report
- 2024 Traffic Stop Data:
 - Total stops: 5,302
 - Citations issued: 1,297
 - Warning issued: 4,319
 - DUI arrests: 70

Fire Department

(full report)

- Incident Response Data:
 - Total Responses: 1,366
 - 36 Fires
 - 685 EMT
 - 65 HAZMAT
 - 159 False Alarms
 - 24 Natural Disasters
 - 298 Series (Group 100 & 600)
- Incident Response Hours:
 - EMS- 327.82 Hours
 - Fire- 656.5 Hours
 - Staffing- 360 Hours
- 2024 Training Data:
 - Over 5,100 departmental training hours



City Manager's Report

January 21, 2025

Fire Department

- Community Events & Engagements
 - Community Risk Reduction- Fire Safe City
 - Fire Safety messaging on Social Media & Fire Safety Mailer
 - Fire Safety presentations in schools, with Civic groups and at Public Safety Meetings
 - In Home Fire Safety
 - Fire Prevention Week Open House
 - Smoke Alarm Blitz
 - Apprenticeship Carolina
 - Tega Cay Tree Lighting
 - Holiday with Heroes
 - Toys for Happiness Poker Run
 - Santa in the Cay

Parks & Recreation Department

(full report)

- Youth Sports Registration Data:
 - Spring Sports- 2,522
 - Fall Sports- 2,307
- Adult Sports Registration Data:
 - Spring- 35 teams
 - Fall- 33 teams
- Catawba Park Rental Data:
 - Weekend Tournaments: \$113,000
 - Field Rentals: \$23,170



City Manager's Report

January 21, 2025

Parks & Recreation Department

- Community Events:
 - 9 Total events:
 - Best Dam Food Festival- 70 Vendors
 - July 4th Land Parade- 65 Participants
 - Catawba Fest- 119 Vendors
 - Average Attendees per Concert: 1,800
 - New Community Events in 2024:
 - Best Dam Food Festival
 - Boos & Ghouls- Truck or Treat
 - Jazz Night
 - Movie in the Park
- Beach & Swim Center:
 - Memberships: 751
 - Capital Improvements:
 - Re-plastered wading pool & replaced pump
 - Replaced main & wading pool covers
 - Replaced main pool drain covers per SCDHEC
 - Pool Deck concrete work completed
 - Replaced filtration system components
- Projects Completed in 2024:
 - Phase 2 of Stonecrest Blvd Median
 - Cleaned & Renovated Fountain
 - Trail Lighting down Stephen M. Hamilton Walking Trail
 - Repaved & Repainted Runde Parking Lot
 - Repainted Tega Cay Entrance Sign
 - Installed additional drainage in Runde Little League Field
 - Installed turf at Catawba Park batting cages
 - Renovated dugouts at Turner Field
 - Replaced the handicap accessible ramp at Runde Park



City Manager's Report

January 21, 2025

Parks & Recreation Department

- Parks & Green Space Data:
 - 184 Landscape beds planted
 - 900 yards of mulch spread
 - 149 park trees pruned
 - 54hrs per week of mowing
 - 47 irrigation projects
- Park Rental Data:
 - Windjammer Rentals: 14
 - Pitcairn Park Rentals: 13
 - Catawba Park Tournaments: 34
- Lake Related Activities (Performed at City facilities by 3rd parties):
 - Carolina Show Ski Team: 11 Shows
 - Learn to Ski: 10 participants
 - Paddleboard League 118 Registrants
 - Log Rolling Camps: 20 participants

Utilities Department

(Full report)

- Projects Completed in 2024:
 - Relocated the generator from Lift Station 12 to the Seven Coves lift station. Also installed a new automatic transfer switch and upgraded the electrical rack.
 - Upgrades and repairs were completed at several lift stations, including check valves, isolation valves, pump replacements, rotating assemblies, and electrical panel improvements.
 - Hydrants were replaced and repaired including those on Riley Lane, Windward, and Scullers Run, among others.
 - We continue to work with Alliance Engineers and Harper Construction to finalize the design and costs in order to proceed with the upgrades at WWTP 2 & 3.



City Manager's Report

January 21, 2025

Utilities Department

- Leak Repairs – 69 Total Leaks
 - TCUD 1 (Peninsula) – 29 Service, 3 Main
 - TCUD 2 – 30 Service, 7 Main

 - Year-to-date – 26 leaks
 - TCUD 1 (Peninsula) – 12 Service 1 Main
 - TCUD 2 – 13 Service

 - Sanitary Sewer Overflows (SSO's):
 - Unfortunately, the City had 3 SSOs this past year; 2 in January due to heavy rains and a pump failure, and 1 in September due to Hurricane Helene, which brought over 6 inches of rain.
-